

I/O Information

Downtime Costs by Industry per Hour META Group

Industry	\$M (US) / hour
Energy	\$2.8
Telecommunications	\$2.0
Manufacturing	\$1.6
Financial Institutions	\$1.4
Information Technology	\$1.3
Insurance	\$1.2
Retail	\$1.1
Pharmaceuticals	\$1.0
Banking	\$1.0

*Source: IT Performance Engineering & Measurement Strategies:
Quantifying Performance Loss, META Group, October 2000*

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